



**DEPARTMENT OF THE ARMY**  
**HEADQUARTERS, MILITARY TRAFFIC MANAGEMENT COMMAND**  
**200 STOVALL STREET HOFFMAN BUILDING II**  
**ALEXANDRIA VA 22332-5000**



Personal Property Division

28 FEB 2003

Mr. John R. Skillin  
President  
Chaparral Van Lines, Incorporated  
1300 West Florida Street  
Las Cruces, New Mexico 88005-2703

Dear Mr. Skillin:

This is to advise you of the decision of the Carrier Review Board that convened on February 20, 2003, to review issues addressed in my letter of January 22, 2003.


After carefully considering all available information, the Board decided to disqualify Chaparral Van Lines, Incorporated (CVLI) from participation in the Department of Defense Personal Property Program for a period of two years.

The Board's decision was based on your failure to resolve debts issues for services rendered to companies such as Ashby Moving & Storage, Incorporated, A-1 Pioneer Moving & Storage, Incorporated, National Moving & Storage, Incorporated and others identified in my letter of January 22, 2003. While the Board took into account your written response citing cash flow, claims and difficult financial times industry wide as the reason for your inability to pay for services rendered on your behalf, the Board did not believe your response adequately addressed a plan to resolve the problems.

The Board reviewed your overall performance history and found that your loss/damage, on time pickups, and missed required delivery dates were unsatisfactory. In addition, according to the Dun & Bradstreet report of your company's financial operations, your company is considered to be high-risk venture based on, among other things, its failure to pay debts within normal industry time frames and the judgment and number of liens against your company in the recent years. Having considered all relevant facts and circumstances, the Board concluded that your company is not presently able to provide the secure, high quality, and responsible household goods transportation service required of participant in the DOD Personal Property Program. For this reason, the Board felt that disqualification was necessary to protect the integrity of the program and the welfare of those it serves. A message will be sent to all military installations requesting they terminate and retender shipments booked with Chaparral Van Lines, Incorporated to other carriers.

You have the right to appeal this decision. However, you must do so within 15 days from the date of this letter. Appeals should be directed to the Deputy Commanding General, Military Traffic Management Command Operations Center, 661 Sheppard Place, Fort Eustis, Virginia 23604-1644.

Sincerely,

  
Silvia Signars Anderson  
Deputy Chief of Staff  
and Chairman, Carrier Review Board

UNCLASSIFIED

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YES

CDR MTMC ALEXANDRIA VA//MTPP-HQ//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESDOC FLD OFF M ALICE SPRINGS NT AS//TO//

CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//

CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//RXFIC//

513ACCW RAF MILDENHALL UK//LGTH//

4722SPTS CFB NORTH BAY ONTARIO CAN//LGTT//

MCAS BEAUFORT SC//DALO-TSP-PP//

COMNAVSUPSYSCOM MECHANICSBURG PA//05//

CMC WASHINGTON DC//LFT-4//

COGARD WASHINGTON DC//G-WPM-2/GLCL//

HQUSAF WASHINGTON DC//ILTT//

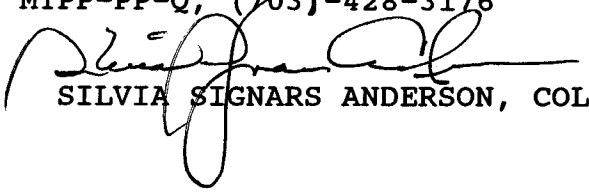
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CHARLES FISHBURN, TMS  
MTPP-PP-Q, (703)-428-3176

  
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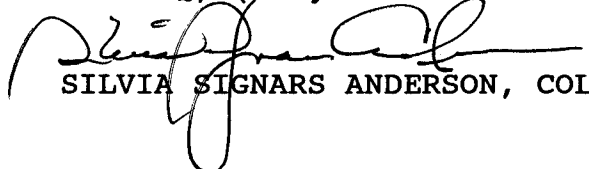
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YES

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CMC WASHINGTON DC//CODE MHP-40//

GSA FSS CENTRAL OFFICE ARLINGTON VA//

HQUSAF JAG WASHINGTON DC//AFLSA/JACC//

DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION - CHAPARRAL VAN LINES,  
INCORPORATED (CVLI)

1. A CARRIER REVIEW BOARD WAS HELD 20 FEB 03, AND THE RESULTS OF THE BOARD ARE AS FOLLOWS: THE BOARD DISQUALIFIED CHAPARRAL VAN LINES, INCORPORATED (CVLI) FOR 2 YEARS FROM PARTICIPATION IN THE DEPARTMENT OF DEFENSE PERSONAL PROPERTY PROGRAM FOR ALL CODES OF SERVICE, DOMESTIC AND INTERNATIONAL INTO AND OUT OF ALL RATE CHANNELS.
2. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2. OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV.
3. NO NEW TONNAGE WILL BE OFFERED TO CVLI.
4. SHIPMENTS ALREADY BOOKED THAT HAVE NOT YET BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT.
5. ITOS WILL TERMINATE AND RETENDER CVLI SHIPMENTS ALREADY IN THE

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YES

PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENT WAREHOUSE).

6. SHIPMENTS THAT HAVE BEEN PICKED UP AND AT THE ORIGIN AGENT'S FACILITY SHOULD BE PULLED BACK AND REBOOKED WITH ANOTHER CARRIER REPRESENTED BY THE SAME AGENT.

7. IAW CHAPTER 410 ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLS, RETENDERED GBL CORRECTION NOTICE'S, PURCHASE ORDERS OR FREIGHT WARRANT, AND COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED. PROVIDE COPIES OF THE ORIGINAL AND RETENDERED GBLS TO THIS HQ ATTN: MS. FONDA CORBITT, MTPP-PP-Q DSN: 328-3018, COML: (703) 428-3018, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

8. POC HQMTMC CARRIER QUALIFICATION AND PERFORMANCE BRANCH - MR. CHARLES FISHBURN, MTPP-PP-Q, DSN: 328-3176, COML: (703) 428-3176, FAX COML: (703) 428-3388.

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